

2025 COMPANY PROFILE

- TECHNICAL CONSULTANCY
- ON-SITE MAINTENANCE AND RENOVATION
- SERVICE & REPAIR
- SERVICE, CALIBRATION AND ERROR CORRECTION
- OPTIMIZED WITH CMM MICAT SUPPORTED PROGRAM WRITING
- PARTS MEASUREMENT IN OUR LABORATORY



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**WITH OUR CUSTOMERS
WE ARE ON THE SAME
FREQUENCY...**



Bilginoglu Technical Services

Our product service and support services are grouped under the following headings;

• TECHNICAL CONSULTANCY

Planning, technical consultancy and continuous support by our tech dept according to need.

• FIELD MAINTENANCE SERVICE

Effective and affordable maintenance and modernization service for your measuring devices and software.

• REPAIR

Original spare parts and professional service, fast and affordable: Certified repair by Bilginoglu Repair department.

• CALIBRATION SERVICE

Calibration of all devices within our scope of accreditation and correction of measurement errors.

• WRITING PART PROGRAMS

Preparing a parts program specific to your needs.

• MICAT PLANNER FOR CMMS SUPPORTED OPTIMISED CMM PROGRAM WRITING

Measurement of your work pieces with our devices calibrated in accordance with 17025 accreditation requirements in our M3 Solution Centers located in 4 regions in Türkiye. Comparison and validation studies. Reasonable quotation and delivery time with commitment.

• PRODUCT USAGE COURSES

Product training for the effective and appropriate use of your measuring devices and instruments



Free Maintenance Before Calibration, The First Step to Perfect Performance!

With our competitive and expert consultancy, our customers are provided with solutions for their measurement problems without wasting time. By phone or by coming to our Izmir, Bursa Istanbul and Ankara offices, our experts can find special solutions for your special measurement purposes. If you wish, Bilginoglu's expert team can come to your company and make a special agreement for the problem.

Especially in serial production, in cases where sequential measurement is required, preparation and applicability of suitable projects are of great importance for the solution of your measurement problems. Complete configuration and system composition are the primary needs. Everything from evaluating the environmental conditions to defining each system component should be taken into consideration in a multi-faceted manner. We can choose the most suitable and affordable product for your measurement purposes among our products that are international leaders in their fields and provide a wide range of options. Without the need for any extra invitation, our technical service provides installation and training services for products that require post-purchase training. If you have an urgent need for these products, you can call us immediately.

■ Field Maintenance Service In Accordance With The Agreement Schedule

Our Field Maintenance Service department organizes the installation, calibration and repair service for the product groups we represent, especially Mitutoyo (Coordinate Measuring Machines (CNC CMM and Manual), 2D/3D measuring machines with cameras (Quick Vision, Quickscope and Quick Image), Profile Projectors, Microscopes, Hardness Testers, Surface Roughness Testers, Contour measuring machines, Form and Roundness measuring machines), Lloyd Material Testers, Mocon Permeability Testers.

Our service technicians are subject to continuous training in order to provide the best service to our customers and to ensure that the products operate continuously and without problems. We give priority to customers who need emergency service (repair/stoppage) to ensure the continuity of production programs. Annual, 2-year or 3-year Calibration and Maintenance Contracts suitable for our customers are always available. In order to provide priority planning and cost control, we have 1-year, 2-year or 3-year Calibration, Service and Maintenance Contracts suitable for our customers at any time (when the equipment is purchased or later).

Our calibration studies are carried out with TSE/EN 17025 Türkak accreditation. Call us for service when you need it. Our work is carried out according to the principle of Minimum Cost/ Maximum Benefit.

“ Field Maintenance Service in accordance with the agreement schedule FIELD MAINTENANCE CENTER There can be no deviation even of μm ”





Original Spare Parts, Expert Staff and Professional Service

For the products we sell, 10 years repair and spare parts support is provided in parallel with the commitments of the manufacturer companies. For periods exceeding 10 years, support opportunities are investigated within the possibility. Original spare parts are used in repair operations. Your productivity depends on correct and good condition measuring instruments and measuring devices. Bilginoglu, all Representative is products for high with qualified technicians fast, Trustworthy service provides. Every repair, piece And workmanship for full 90 Backed by our 24-day warranty. Buy your measuring instruments you received our dealer through or You can send it directly to our address. How quickly can we get your equipment repaired and back to you according to the original manufacturer's specifications? to see for Bilginoglu Izmir Center Our service you can call.

REPAIR OFFER GIVING PROCESS

Our organization will repair your measuring device that comes for repair. again you until you reach much all your steps follow-up will in this way designed. Incoming measurement tool Bilginoglu assurance Below is the product to our address After reaching later code,

serial number And along with incoming with accessories to the system is recorded. Record taken automatic. aspect communication e-mail to your box falls. Necessary and detailed without examination later, -most short in time (maximum 3 work day front has been seen) offer to your hand reaches. In the offer the device situation, what to do And to be used spare materials piece information There is.

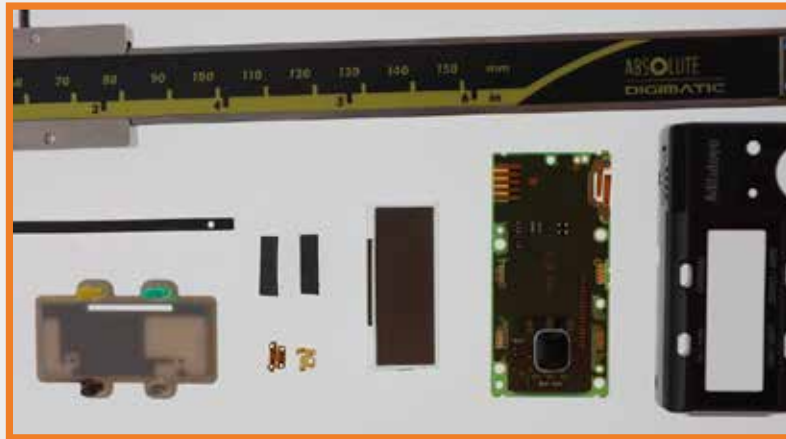
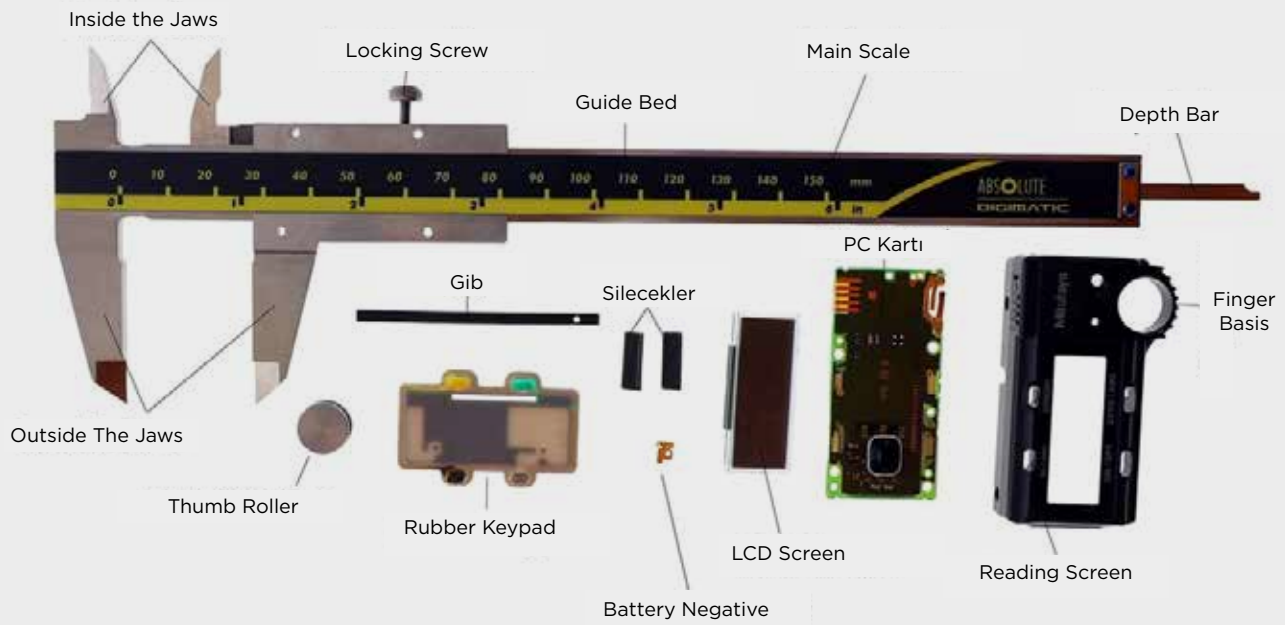
REPAIR PROCESS

Time for spare parts not in stock maximum 20 day (exceed possible durations are also reported), does not require spare parts Repairs whereas -most more 1 Warranty repairs are carried out within a week . for This duration 1 from the week more is short. The measuring instrument approved for repair is the same as the first day. study performance And will come to sensitivity in this way is performed. If requested, the measuring instrument will be accredited after the repair. To our laboratory calibration is directed to .

Offers approved genius though repair Unable to do so, devices will be returned without any charge; Fix post- desired measurement not being sensitive, Fix post- study function failure to win.



ANATOMY OF THE CALIPER





ANATOMY OF MICROMETER





Bilginoglu Calibration Service, Absolute Quality Guarantee

In all our calibration works, Mitutoyo references and reference devices, whose reliability and precision have been proven worldwide, are primarily used. We offer wide measuring ranges and low uncertainty values for the calibration of products in our current scope.

Bilginoglu company provides services in the field of measurement and calibration with its knowledge and experienced staff of over 25 years. We are proud to perform the most precise measurements with our Strato Apex 574 CMM measuring device, which is the only one in Türkiye (calibration measurements within the scope of $0.7 \mu\text{m}$ uncertainty and external precision measurement service) Motorized Stahlwille Torque Wrench Calibrator. With this new standard, we can also calibrate torque hand tools and torque measuring devices (transducers) with lower uncertainty compared to equivalent calibrators in the industry.

Mitutoyo brand devices, in case of function or measurement problem. The calibration process (without certification) is sent to the

Repair Department with customer approval. Repair. The offer prepared as a result of the review carried out in the department is submitted to the customer for approval. Based on the approval, the repair process is completed and sent back to the calibration unit and the calibration is repeated. Out of tolerance and/or There is no charge for a second calibration fee for devices that are damaged or malfunctioning.

Form measuring devices, contour measuring devices, microprocessor measuring instruments, plates, laser micrometers, surface roughness devices and profile projectors / measuring microscopes are the calibrations that are performed intensively in the field.

Our biggest advantage in Field Calibrations is the calibrations made with Bilginoğlu experience and low measurement uncertainty.

We troubleshoot the devices we represent and ensure that our customers can make the most precise measurements.

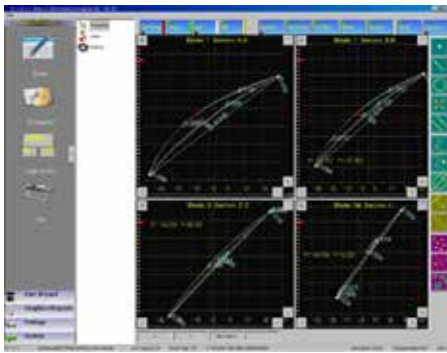
Part Program Writing, Part Measurement, Product Usage Courses

Our software experts can create special part programs in the software we sell according to customer requests. This is essential for customers who do not want to employ an in-house software engineer but have very specific measurement objectives.

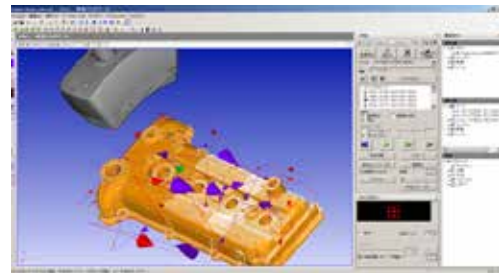
Our experts adapt the software to the customer's specific requests and, if requested, the operator is trained for the created program. Bilginoglu provides complete and it has competent expertise.

All the quality control equipment it sells meets all kinds of customer requests in terms of their functions and capacities. For this reason, if requested, Bilginoglu organizes product usage training for its customers.

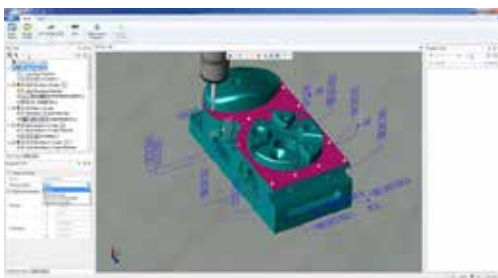
A customer who has purchased a fixed measuring device automatically receives training for one or several days every year. If desired, training can be given in the Bilginoglu seminar hall or at the customer's device.



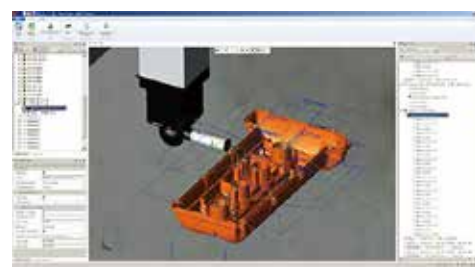
MAFIS-Express



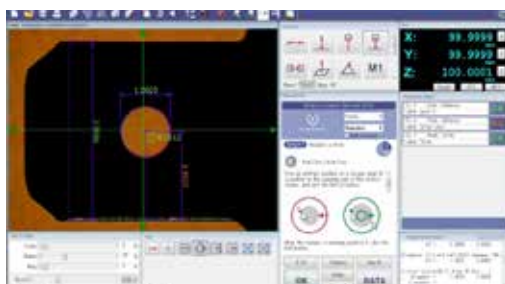
MSURF-G / MSURF-S / M-SURF-I



MiCAT Planer



Mcosmos



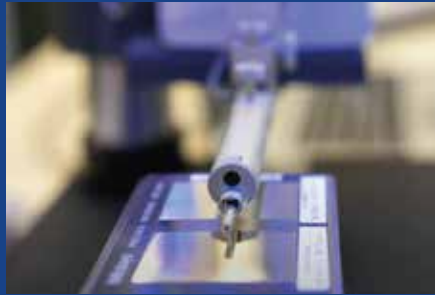
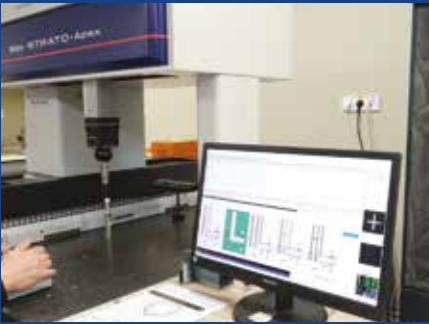
Software for Quick Scope Models



3D Scanning and Measurement Software

MEASUREMENT CALIBRATION & TRAINING CENTER

- Measurement Services (3-D CMM, Contour, Surface Roughness, Form, Profile Projector, Hardness etc.)
- Calibration Services (In place or in our laboratory)
- Education Services (Dimensional and Material Test Measurement) • Technical Consulting





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